# How does the Worldwide Dental Emergency Assistance Scheme work?

Whilst a member of the dental plan, should you suffer a dental trauma, a dental emergency or be diagnosed with oral cancer you will be eligible to make a request for assistance from the Worldwide Dental Emergency Assistance Scheme. The Scheme responds to such requests on a wholly discretionary basis. This means that, whilst the Scheme aims to provide benefits in most cases, the Scheme has no obligation to provide any benefit unless the Scheme Manager (the person appointed to administer the Scheme) first decides (in its sole and absolute discretion) that the Scheme should provide a benefit. There are some circumstances in which the Scheme is not designed to help (these situations being similar to exclusions under an insurance policy) and these are explained in more detail in the Worldwide Dental Emergency Assistance Scheme Handbook. The Scheme Manager will look at each case individually to assess the request for a benefit. Certain restrictions and limitations may apply in the event that your request for assistance is accepted and it is possible that in some cases the Scheme Manager will decide to provide no benefit.

If your request for assistance is accepted by the Scheme Manager you will be eligible to receive benefit payments from the Scheme in the following situations (up to the limits set by the Scheme and published from time to time):

- The cost of dental treatment by any dentist up to a maximum of £10,000 for any one incident of dental trauma
- ✓ The cost of:
  - emergency call-outs
  - pain relief or emergency temporary treatment
- A specified amount for each complete 24-hour period of hospitalisation wholly or partly under the care of a consultant who specialises in dental or maxillofacial surgery
- ✓ A specified amount if you are diagnosed with oral cancer and this is the primary cancer site

You will also have 24 hour access to a worldwide dental emergency helpline.

Please refer to the Worldwide Dental Emergency Assistance Scheme Handbook for full details.

The Worldwide Dental Emergency Assistance Scheme is operated by Worldwide Assistance Ltd (Company No. 10907861), a company registered in England and Wales.

Registered Office: Cambrian Works, Gobowen Rd, Oswestry, Shropshire SY11 1HS.

The Worldwide Dental Emergency Assistance Scheme is NOT an insurance product and is NOT regulated by the Financial Conduct Authority. Principal Dentist John Alesbrook BDS MJDF RCS (Eng) GDC No: 82345

Associate Dentists Christopher Oldfield BDS (Hons) MFDS RCPS (Glasgow) PgDip (Prosthodontics) GDC No: 278260

#### Contact

Sandygate Dental Practice 17a Sandygate Road Sheffield S10 5NG O114 2661265 patients@sandygatedental.co.uk www.sandygatedental.co.uk

**Opening Hours** 

Monday to Friday 8.30am - 6.00pm Saturdays by appointment only

Emergencies 0114 2661265 Away from home helpline: (UK) 0808 169 8117 (Abroad) +44 01691 887 955







Sandygate

Young Adults Plan

# Sandygate Young Adults Plan

Your smile is one of your greatest assets and maintaining it is easier than you think. By continuing with the positive dental habits you've already established, you can enjoy healthy teeth for life. Preventative dentistry delivered on a regular basis not only reduces the risk of future dental disease but also supports a lifetime of improved oral health. Investing in your dental care now sets the foundation for a confident, healthy future.

With this in mind, we have joined with DPAS Limited to design a dental plan for young adults. This plan will be administered by DPAS who will make a separate arrangement with you to manage your payments under the plan. The plan will provide advantages both to you and to us. It will allow us to plan your dental care more effectively and provide the best chance of keeping you dentally fit. The advantage for you is that it should minimise your need for future dental treatment and you will have the peace of mind that your preventive dental care will be covered by convenient monthly payments. Upon joining the dental plan, you will also be eligible to request assistance from the Worldwide Dental Emergency Assistance Scheme for dental emergencies or dental traumas whilst at home or abroad (see overleaf).

#### Your benefits

- Guaranteed registration at the Practice with the dentist of your choice
- Priority appointments with flexibility to suit you, including Saturdays
- More time with your dentist, with increased emphasis on dietary and oral hygiene advice and preventative care
- All small radiographs included
- Supportive advice and detailed discussion about treatment to suit your needs
- A wider choice of materials used for treatment
- Cosmetic, Invisalign®, facial aesthetics consultation with our clinicians

   it's one consultation ahead of a big life event!
- Support to achieve your smile goals with availability for smile makeovers, composite bonding, Medik8 skincare, and more
- Payments by convenient monthly
   Direct Debit allowing you to budget
- Access to a 24-hour dental emergency helpline 365 days per year
- Eligibility to request assistance from the Worldwide Dental Emergency Assistance Scheme (see overleaf).

#### Who is our plan for?

Our Young Adult plan is for young adults aged 17 to 26 years and is designed to support you through some of the life changing events you will experience at the start of becoming an adult. Whether you're going to university, preparing to travel, moving into the work place or getting married, we can support you and your health.

#### How do you join our plan?

Existing patients of the practice moving to a plan do not require an initial assessment. Joining is very simple, all you have to do is complete a registration, which our practice team will help you with.

Appointments for new patients can be made after six instalments have been paid on your plan. Standard private fees will be charged for appointments made before this.

In addition to your first monthly payment, an initial registration fee of £10 per person will be payable by you to DPAS, and will be included in your first Direct Debit payment.

If you choose to leave the plan for any reason you can do so by simply giving us one month's notice.

## What do our plans include?

#### Young Adult Plan 1 £6.91 per month

- One combined full oral health assessment, including a scale and polish, with your dentist.
- Small radiographs.
- Routine oral cancer screening.
- One cosmetic, Invisalign<sup>®</sup>, facial aesthetics consultation with our clinicians.
- 20% discount on standard treatments (exclusions apply).

#### Young Adult Plan 2 £14.00 per month

- All the benefits of Young Adults Plan 1.
- Two combined full oral health assessments, including a scale and polish, with your dentist.

Your dentist will recommend the best dental plan for your dental health.

Limited exclusions apply, speak to our team for details.



You will have access to a 24 hour, 365 day worldwide dental emergency helpline, which will endeavour to find an English speaking dentist to assist you.

## Any questions?

If you have any questions about our plan, please contact our reception team who will be happy to provide further information and guidance.

Terms within this brochure are subject to change without notice.

